



Card SMS Alerts¹

HELLENIC BANK

To: Ελληνική Τράπεζα Δημόσια Εταιρεία Λτδ

Branch: _____

Please arrange to setup the following SMS alert/s in relation to the Card/s specified below and arrange to forward it/them to the mobile phone/s stated below:

Main/Supplementary² Cardholder's Name: _____ I.C. / Passport No: _____

Card No/s & Mobile Phone Number/s to which the Information shall be transmitted	ALERT TYPES									
	Purchases ^{3,4}		Cash Withdrawal ^{3,4}		Payments ⁴		Available Balance ⁴		Periodic Available Balance	
	Add / Delete	Amount greater than	Add / Delete	Amount greater than	Add / Delete	Amount greater than	Add / Delete	Balance below	Add / Delete	Frequency ⁵
		€		€		€		€		
Mobile Phone No.:										
		€		€		€		€		
Mobile Phone No.:										
		€		€		€		€		
Mobile Phone No.:										

NOTES

- 1) All the SMS alerts sent to you by the Bank will be in English.
- 2) Delete as appropriate.
- 3) For debit cards, only the alerts concerning purchases and cash withdrawal are applicable.
- 4) For the prepaid cards, only the alerts concerning purchases, cash withdrawal, payments and available balance are applicable.
- 5) Frequency may be:
 - a) Daily
 - b) W 1-7 (W=Weekly, 1-7=refers to the days of the week starting from Monday e.g. W 5=every Friday)
 - c) M 1-28 (M=Monthly, 1-28=refers to the days of the month e.g. M 1=every 1st day of each month)
 - d) M 99 (M=Monthly, 99=refers to the end of month)

TERMS & CONDITIONS

- i. Hellenic Bank Cards SMS Alerts is a service provided by Hellenic Bank Public Company Ltd (henceforth 'the Bank') to the Main/Supplementary Cardholder for the purpose of enabling the Main/Supplementary Cardholder or any other person in possession of a telephone the number of which the Main/Supplementary Cardholder shall specify on this form, to receive messages for and in connection with certain transactions or balances.
- ii. The Main/Supplementary Cardholder authorises the Bank to transmit the Hellenic Bank Cards SMS Alerts to the mobile telephone/s the number/s of which is/are stated above or to any other mobile telephone/s the number/s of which the Main/Supplementary Cardholder will specify to the Bank from time to time. The Main/Supplementary Cardholder accepts that such messages will be viewed and/or read without having to enter any identification and/or PIN/code number.
- iii. The Main/Supplementary Cardholder acknowledges and accepts that:
 - (a) The Bank is not and shall not be responsible or liable for the deletion, part deletion or failure to transmit any messages.
 - (b) The Bank makes no warranty that the Hellenic Card SMS Alerts will be uninterrupted, timely, secure or error free or that the Hellenic Bank Cards SMS Alerts service will be available at any particular time or location.
 - (c) The Bank shall not be liable in any way for any loss or damage of any kind incurred by the Main/Supplementary Cardholder as a result of the content transmitted via the Hellenic Bank Cards SMS Alerts service.
 - (d) The Bank shall transmit the Hellenic Bank Cards SMS Alerts to the telephone number/s indicated by the Main/Supplementary Cardholder and in the event that the Main/Supplementary Cardholder indicates a telephone number other than his own, the Bank shall not be liable in any way for any loss, damage or inconvenience suffered by the Main/Supplementary Cardholder or the person to whom the Hellenic Bank Cards SMS Alerts were transmitted. In the event that such person raises any claim against the Bank in this respect, the Main/Supplementary Cardholder shall indemnify the Bank in full.

_____ / / _____
 Main/Supplementary Cardholder's Signature Date

FOR INTERNAL USE			
_____	_____	_____	_____ / / _____
Signature verified	Captured by	Verified by	Date